

Balance Sheet - Operating

Cross Creek of Fort Myers Villas I Condominium Association, Inc End Date: 03/31/2024 Date: Time:

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Assets

Operating Assets		
10-1001-00 Cash Operating - Valley	\$15,335.04	
10-1002-00 Cash Operating - AMB 2856	1,978.70	
10-1010-00 Due From Unit Owners	0.20	
10-1012-00 Accounts Receivable-Other	1,627.00	
10-1020-00 Prepaid Insurance	5,784.15	
10-1035-00 Petty Cash	100.00	
Total Operating Assets:		\$24,825.09
Cash Reserves		
12-1005-00 Cash Reserve - Valley	21,258.32	
12-1006-00 Cash Reserve - AMB 1013	8,414.40	
12-1008-00 CD-Valley(0201)-6/17/26345%	60,285.15	
12-1009-00 Due from Operating	60,000.00	
Total Cash Reserves:		\$149,957.87
Total Assets:	_	\$174,782.96
Liabilities & Equity		
Current Liabilities		
20-2000-00 Accounts Payable	836.09	
20-2010-00 Due to Reserves	60,000.00	
20-2020-00 Prepaid Owner Fees	4,234.98	
Total Current Liabilities:		\$65,071.07
Reserves		
30-2500-00 General Reserves	421.04	
30-2510-00 Roof Replacement	(392.02)	
30-2520-00 Exterior Painting & Roof Cleaning	4,375.81	
30-2530-00 Paving & Sealing	48,906.99	
30-2535-00 Irrigation System	70,784.31	
30-2540-00 Landscape Enhancements	7,638.37	
30-2560-00 Street Light Maintenance (Solar Batteries)	2,347.42	
30-2570-00 Legal Costs	4,432.46	
30-2580-00 Insurance Deductible	11,122.10	
30-2990-00 Interest	321.39	
Total Reserves:		\$149,957.87
Equity		
31-3080-00 Prior Year Fund Balance	22,956.81	
Total Equity:		\$22,956.81
Net Income Gain / Loss	(63,202.79)	
	_	(\$63,202.79)
Total Liabilities & Equity:		\$174,782.96



Income Statement - Operating

Cross Creek of Fort Myers Villas I Condominium Association , Inc 03/31/2024

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		Current Period			Year-to-date		Annual
Description	Actual	Budget	Variance	Actual	Budget	Variance	Budget
OPERATING INCOME							
Revenue							
4010-00 Assessment Fees	\$16,639.92	\$16,639.92	\$-	\$49,919.76	\$49,919.76	\$-	\$199,679.08
4040-00 Interest Income	46.75	-	46.75	183.67	-	183.67	-
4050-00 Late Fees/Interest	-	-	-	31.20	-	31.20	-
4060-00 Application Fees	160.00	-	160.00	160.00	-	160.00	-
4090-00 Insurance Claim-Hurricane	257,625.00	-	257,625.00	834,425.00	-	834,425.00	-
Total Revenue	\$274,471.67	\$16,639.92	\$257,831.75	\$884,719.63	\$49,919.76	\$834,799.87	\$199,679.08
Total OPERATING INCOME	\$274,471.67	\$16,639.92	\$257,831.75	\$884,719.63	\$49,919.76	\$834,799.87	\$199,679.08
OPERATING EXPENSE							
Administrative Expenses							
5000-00 Management Contract	360.00	360.00	-	1,080.00	1,080.00	-	4,320.00
5020-00 Office Expenses	47.09	100.00	52.91	160.65	300.00	139.35	1,200.00
5025-00 Application Expenses	44.00	-	(44.00)	44.00	-	(44.00)	-
5050-00 Legal Fees Expense	-	16.67	16.67	-	50.01	50.01	200.00
5060-00 Division Fees, Tax Prep, Corporat	61.25	21.77	(39.48)	157.25	65.31	(91.94)	261.25
5080-00 Master Fees	5,352.00	5,352.00	-	16,056.00	16,056.00	-	64,224.00
Total Administrative Expenses	\$5,864.34	\$5,850.44	(\$13.90)	\$17,497.90	\$17,551.32	\$53.42	\$70,205.25
Insurance Expenses							
5500-00 Property Insurance	7,968.83	5,217.50	(2,751.33)	23,906.49	15,652.50	(8,253.99)	62,610.00
5530-00 Insurance Appraisal	-	25.42	25.42	-	76.26	76.26	305.00
Total Insurance Expenses	\$7,968.83	\$5,242.92	(\$2,725.91)	\$23,906.49	\$15,728.76	(\$8,177.73)	\$62,915.00
Building/Grounds Maintenance							
5200-00 Building Repairs	-	83.33	83.33	-	249.99	249.99	1,000.00
5210-00 Roof Repairs	-	41.67	41.67	-	125.01	125.01	500.00
5280-00 Hurricane Expense	313,600.00	-	(313,600.00)	890,400.00	-	(890,400.00)	-
5300-00 Lawn Contract/Fertilization	1,994.49	2,200.00	205.51	5,983.47	6,600.00	616.53	26,400.00
5305-00 Plant Replacement	-	166.67	166.67	-	500.01	500.01	2,000.00
5310-00 Tree Trimming/Removal & Replace	-	166.67	166.67	1,290.00	500.01	(789.99)	2,000.00
5320-00 Sprinkler Repair & Maintenance	415.00	600.00	185.00	1,945.05	1,800.00	(145.05)	7,200.00
5350-00 Pest Control-Interior	330.00	166.67	(163.33)	660.00	500.01	(159.99)	2,000.00
Total Building/Grounds Maintenance	\$316,339.49	\$3,425.01	(\$312,914.48)	\$900,278.52	\$10,275.03	(\$890,003.49)	\$41,100.00
Utilities							
5100-00 Sprinkler Electric	52.77	100.00	47.23	174.80	300.00	125.20	1,200.00
Total Utilities	\$52.77	\$100.00	\$47.23	\$174.80	\$300.00	\$125.20	\$1,200.00
Reserve Funding							
5710-00 Reserve Funding	<u> </u>	2,021.57	2,021.57	6,064.71	6,064.71		24,258.83
Total Reserve Funding	\$-	\$2,021.57	\$2,021.57	\$6,064.71	\$6,064.71	\$0.00	\$24,258.83
Total OPERATING EXPENSE	\$330,225.43	\$16,639.94	(\$313,585.49)	\$947,922.42	\$49,919.82	(\$898,002.60)	\$199,679.08
Net Income:	(\$55,753.76)	(\$0.02)	(\$55,753.74)	(\$63,202.79)	(\$0.06)	(\$63,202.73)	\$0.00



Reserve Schedule

Cross Creek of Fort Myers Villas I Condominium Association, Inc 03/01/2024 To 03/31/2024

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Description	Prior Balance	Contribution	Expenditure	Transfer	Interest	Ending Balance
General Reserves	\$421.04	\$0.00	\$0.00	\$0.00	\$0.00	\$421.04
Roof Replacement	(\$392.02)	\$0.00	\$0.00	\$0.00	\$0.00	(\$392.02)
Exterior Painting & Roof Cleaning	\$20,688.26	\$0.00	\$16,312.45	\$0.00	\$0.00	\$4,375.81
Paving & Sealing	\$48,906.99	\$0.00	\$0.00	\$0.00	\$0.00	\$48,906.99
Irrigation System	\$70,784.31	\$0.00	\$0.00	\$0.00	\$0.00	\$70,784.31
Landscape Enhancements	\$7,638.37	\$0.00	\$0.00	\$0.00	\$0.00	\$7,638.37
Street Light Maintenance (Solar Batteries)	\$2,347.42	\$0.00	\$0.00	\$0.00	\$0.00	\$2,347.42
Legal Costs	\$4,432.46	\$0.00	\$0.00	\$0.00	\$0.00	\$4,432.46
Insurance Deductible	\$11,122.10	\$0.00	\$0.00	\$0.00	\$0.00	\$11,122.10
Interest	\$205.04	\$0.00	\$0.00	\$0.00	\$116.35	\$321.39
	\$166,153.97	\$0.00	\$16,312.45	\$0.00	\$116.35	\$149,957.87



Homeowner Aging Report

Cross Creek of Fort Myers Villas I Condominium Association , Inc End Date: 03/31/2024

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Description		Current	Over 30	Over 60	Over 90	Balance
6980002016 - Jerry & Linda Moore Owner				Last Payr	ment: \$2,079.79 o	n 12/28/2023
	Total:	\$0.00	\$0.00	\$0.20	\$0.00	\$0.20

Association	Current Total	Over 30 Total	Over 60 Total	Over 90 Total	Balance Total
Cross Creek of Fort Myers Villas I Condominium Association	\$0.00	\$0.00	\$0.20	\$0.00	\$0.20

DescriptionTotalAssessment Fee 2024\$0.20

AR Total: \$0.20



PrePaid Homeowner List

Cross Creek of Fort Myers Villas I Condominium Association, Inc End Date: 3/31/2024 Date: 4/15/2024
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Account No:	Homeowner Name	Address	Balance
6980002005	Frank & Maureen Ascenzo	13359 Tall Grass Court Unit 2005 Fort Myers, FL 33912	(\$2,104.99)
6980002006	Mary Peabody & Diane Bothfeld	13361 Tall Grass Court Unit 2006 Fort Myers, FL 33912	(\$2,079.99)
6980002008	Judy Thompson	13383 Tall Grass Court Unit 2008 Fort Myers, FL 33912	(\$25.00)
6980002018	Eugene & Ellen Louwaert	13382 Tall Grass Court Unit 2018 Fort Myers, FL 33912	(\$25.00)
	Cross Creek of Fort Myers Villas I (Condominium Association, Inc Total	4 (\$4,234.98)



Cash Disbursement

Cross Creek of Fort Myers Villas I Condominium Association, Inc 3/1/2024 - 3/31/2024

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Check # **Date** Payee **Amount** 10-1001-00 Cash Operating - Valley 03/01/2024 2096 D & D Association Services, LLC \$360.00 \$360.00 50-5000-00 Monthly Management Fee 03/05/2024 0 First Insurance Funding Corp \$5,076.74 Invoice #: XXX - 98915309 10-1020-00 Payment on Insurance \$5,076.74 03/05/2024 2098 D & D Association Services, LLC \$54.29 Invoice #: FEB \$54.29 50-5020-00 FEB Office Expenses 03/12/2024 2099 Florida Dept of State \$61.25 Invoice #: N05914 \$61.25 50-5060-00 2024 Annual Corporate Report N05914 03/12/2024 2100 \$570.00 Foster Irrigation Inc. Invoice #: 2012333-2 \$570.00 55-5320-00 February Irrigation Maint/Repairs 03/12/2024 2101 Down To Earth Landscape & Irrigation, LLC \$1,994.49 Invoice #: 94497 \$1,994.49 55-5300-00 March Lawn Maintenance 03/27/2024 **FPL** \$52.77 Invoice #: 79003-39404 \$52.77 60-5100-00 13426 Well Electric 2/14-3/14 2102 Integrity Roofing & Gutters, Inc 03/27/2024 \$288,400.00 Invoice #: 3/3 \$288,400.00 55-5280-00 3/3 Contract Invoice Due Completion 03/27/2024 2103 \$25,200.00 Integrity Roofing & Gutters, Inc Invoice #: Wind mit \$25,200.00 55-5280-00 Wind mit **Account Totals** # Checks: 9 \$321,769.54 12-1005-00 Cash Reserve - Valley 03/27/2024 1008 Integrity Roofing & Gutters, Inc \$4,012.45 Invoice #: Fascia \$4,012.45 30-2520-00 Fascia repair minus sprinkler damage 03/27/2024 1009 \$12,300.00 Direct Painting, Inc Invoice #: 1585 \$12,300.00 30-2520-00 Painting New Fascia Board/Gutters **Account Totals** # Checks: 2 \$16,312.45 12-1006-00 Cash Reserve - AMB 1013 03/27/2024 \$60,000.00 10-1001-00 Transfer to Operating-Valley; Transfer Funds - Roof \$60,000.00 0 **Account Totals** # Checks: \$60,000.00 11 **Association Totals** # Checks: \$398,081.99



Payables Aging Report

Cross Creek of Fort Myers Villas I Condominium Association , Inc As Of 3/31/2024

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Vendor	Current	Over 30	Over 60	Over 90	Balance
D & D Association Services, LLC	\$47.09	\$0.00	\$0.00	\$0.00	\$47.09
Down To Earth Landscape & Irrigation, LLC	\$415.00	\$0.00	\$0.00	\$0.00	\$415.00
Florida Tenant Reporting Services, Inc.	\$44.00	\$0.00	\$0.00	\$0.00	\$44.00
Turner Pest Control, LLC	\$330.00	\$0.00	\$0.00	\$0.00	\$330.00
Totals:	\$836.09	\$0.00	\$0.00	\$0.00	\$836.09



General Ledger Trial Balance with Details

Cross Creek of Fort Myers Villas I Condominium Association, Inc Accts: All Dates: 3/1/2024 - 3/31/2024 Date: Time: 4/15/2024 9:07 am

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Account No	Descri	ption		Prior Balance	Current Debit	Current Credit I	End Balance
10-1001-00	Cash C	Operating - Valley		\$272,706.65	\$64,397.93	\$321,769.54	\$15,335.04
Date	GL Ref#	Debit	Credit	Description			
03/01/2024	195878	\$ -	\$ 360.00	Cash Operating - Valley; D & Inv: D & D Association Service		es, LLC Chk # 2096	
03/05/2024	197736	-	5,076.74	Cash Operating - Valley Inv # Chk # 0 Inv: XXX - 98915309 First Ins		st Insurance Funding Corp	
03/05/2024	197938	-	54.29	Cash Operating - Valley Inv # Inv: FEB D & D Association S		on Services, LLC Chk # 209	98
03/07/2024	198382	160.00	-	Misc Scanned Deposit			
03/11/2024	198600	31.20	-	Deposit from batch 13425			
03/12/2024	199131	-	61.25	Cash Operating - Valley Inv # Inv: N05914 Florida Dept of S		t of State Chk # 2099	
03/12/2024	199133	-	570.00	Cash Operating - Valley Inv # Inv: 2012333-2 Foster Irrigati		igation Inc. Chk # 2100	
03/12/2024	199135	-	1,994.49	Cash Operating - Valley Inv # Chk # 2101 Inv: 94497 Down To Earth La			_C
03/25/2024	200337	2,079.99	-	Deposit from batch 13475			
03/25/2024	200364	2,079.99	-	Deposit from batch 13521			
03/27/2024	201006	60,000.00	-	Transfer Funds - Roof			
03/27/2024	201082	-	52.77	Inv: 79003-39404 FPL			
03/27/2024	201084	-	288,400.00	Cash Operating - Valley Inv # Inv: 3/3 Integrity Roofing & G		& Gutters, Inc Chk # 2102	
03/27/2024	201086	-	25,200.00	Cash Operating - Valley Inv # 2103 Inv: Wind mit Integrity Roofing		pofing & Gutters, Inc Chk #	
03/29/2024	201471	46.75	-	Interest			
10-1002-00	Cash C	Operating - AMB 285	6	1,978.70	-	-	1,978.70
Date	GL Ref#	Debit	Credit	Description			
10-1010-00	Due Fr	om Unit Owners		31.40	-	31.20	0.20
Date	GL Ref#	Debit		Description			
03/11/2024	198600	\$ -		Deposit from batch 13425			
10-1012-00		nts Receivable-Othe		1,627.00	-	-	1,627.00
Date	GL Ref#	Debit	Credit	Description	5 070 74	7,000,00	5 704 45
10-1020-00	-	d Insurance	0	8,676.24	5,076.74	7,968.83	5,784.15
Date	GL Ref#	Debit		Description			
03/03/2024	197298	\$ 5,076.74	\$ -	Payment on Insurance Inv: XXX - 98915309 First Ins	urance Funding Corp		
03/30/2024	201553	- d ========	7,968.83	Monthly Insurance Write Off		F 252 00	
10-1030-00	•	d Expenses Debit	Cuadit	5,352.00	-	5,352.00	-
Date	GL Ref #			Description			
03/01/2024	196542	\$ -	\$ 5,352.00	Cross Creek Community Fee 100.00			100.00
10-1035-00 Date	Petty C GL Ref #	Debit	Crodit	Description 100.00	-	•	100.00
12-1005-00		Reserve - Valley	Credit	37,459.57	111.20	16,312.45	21,258.32
Date	GL Ref#	Debit	Credit	Description	111.20	10,012.40	21,200.02
03/27/2024	201088	\$ -		Cash Reserve - Valley Inv # F Inv: Fascia Integrity Roofing 8	• •	ng & Gutters, Inc Chk # 1008	3
03/27/2024	201258	-	12,300.00	Cash Reserve - Valley Inv # 1 Inv: 1585 Direct Painting, Inc		Inc Chk # 1009	
03/29/2024	201497	111.20	-	Interest			
12-1006-00	Cash F	Reserve - AMB 1013		68,409.25	5.15	60,000.00	8,414.40
Date	GL Ref#	Debit	Credit	Description			



General Ledger Trial Balance with Details

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Account No	Descri	ption		Prior Balance	Current Debit	Current Credit	End Balance
03/27/2024	201006	\$ -	\$ 60,000.00	Transfer Funds - Roof			
03/31/2024	201626	5.15	-	Interest			
12-1008-00	CD-Va	lley(0201)-6/17/26		60,285.15	-	-	60,285.15
Date 12-1009-00		Debit om Operating	Credit	Description	60,000.00	-	60,000.00
Date	GL Ref #	Debit	Credit	Description	00,000.00		00,000.00
03/27/2024	206135	\$ 60,000.00	\$ -	Loan from reserves			
20-2000-00	Accou	nts Payable		(624.29)	338,081.99	338,293.79	(836.09)
Date	GL Ref#	Debit	Credit	Description			
03/01/2024	195392	\$ -	\$ 360.00	Accounts Payable Inv: D & D Association Service	es, LLC		
03/01/2024	195878	360.00	-	Accounts Payable; D & D Ass Inv: D & D Association Service	· ·	C Chk # 2096	
03/03/2024	197298	-	5,076.74	Accounts Payable Inv # XXX Inv: XXX - 98915309 First Ins			
03/05/2024	197736	5,076.74	-	Accounts Payable Inv # XXX Inv: XXX - 98915309 First Ins		rance Funding Corp Chk #	0
03/05/2024	197938	54.29	-	Accounts Payable Inv # FEB; Inv: FEB D & D Association S		rvices, LLC Chk # 2098	
03/11/2024	198604	-	1,994.49	Accounts Payable Inv # 9449 Inv: 94497 Down To Earth La		ıc	
03/11/2024	198606	-	61.25	Accounts Payable Inv # N059 Inv: N05914 Florida Dept of S	14		
03/12/2024	199131	61.25	-	Accounts Payable Inv # N059 Inv: N05914 Florida Dept of S	14; Florida Dept of Sta	ate Chk # 2099	
03/12/2024	199133	570.00	-	Accounts Payable Inv # 2012 Inv: 2012333-2 Foster Irrigation	333-2; Foster Irrigation	n Inc. Chk # 2100	
03/12/2024	199135	1,994.49	-	Accounts Payable Inv # 9449 # 2101 Inv: 94497 Down To Earth Lai	7; Down To Earth Land	-	ık
03/25/2024	200411	-	288,400.00				
03/25/2024	200413	-	4,012.45	Accounts Payable Inv # Fasci Inv: Fascia Integrity Roofing 8	а		
03/25/2024	200415	-	12,300.00	Accounts Payable Inv # 1585 Inv: 1585 Direct Painting, Inc			
03/25/2024	200417	-	25,200.00	Accounts Payable Inv # Wind Inv: Wind mit Integrity Roofing			
03/26/2024	200530	-	52.77	Accounts Payable Inv # 7900 Inv: 79003-39404 FPL			
03/27/2024	201082	52.77	-	Accounts Payable Inv # 7900 Inv: 79003-39404 FPL	3-39404; FPL Chk # 0		
03/27/2024	201084	288,400.00	-	Accounts Payable Inv # 3/3; I Inv: 3/3 Integrity Roofing & G		ters, Inc Chk # 2102	
03/27/2024	201086	25,200.00	-	Accounts Payable Inv # Wind Inv: Wind mit Integrity Roofing		& Gutters, Inc Chk # 2103	
03/27/2024	201088	4,012.45	-	Accounts Payable Inv # Fasci Inv: Fascia Integrity Roofing 8		Gutters, Inc Chk # 1008	
03/27/2024	201258	12,300.00	-	Accounts Payable Inv # 1585 Inv: 1585 Direct Painting, Inc	; Direct Painting, Inc C	thk # 1009	
03/31/2024	203631	-	415.00	Accounts Payable Inv # 9660 Inv: 96603 Down To Earth La		LC	
03/31/2024	203633	-	330.00	Accounts Payable Inv # 6188	00183		



Date

GL Ref#

Debit

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Account No Description **Prior Balance Current Debit Current Credit End Balance** Inv: 618800183 Turner Pest Control. LLC 03/31/2024 205195 47.09 Accounts Payable Inv # MAR Inv: MAR D & D Association Services, LLC 44.00 Accounts Payable Inv # 40550 03/31/2024 205197 Inv: 40550 Florida Tenant Reporting Services, Inc. 20-2010-00 Due to Reserves 60,000.00 (60,000.00)GL Ref# Debit Credit Description Date \$ -\$ 60,000.00 Loan from reserves 03/27/2024 206135 20-2020-00 **Prepaid Owner Fees** 4,159.98 (4,234.98)(75.00)Date GL Ref# Debit Credit Description 03/25/2024 200337 \$ -\$ 2,079.99 Deposit from batch 13475 03/25/2024 200364 2,079.99 Deposit from batch 13521 20-2040-00 Deferred Income 16,639.92 (16,639.92)GL Ref# Debit Credit Description Date 196540 \$ 16.639.92 03/01/2024 \$ -Assessments 257,625.00 20-2041-00 Defer Insurance Claim-Hurricane (257,625.00)Date GL Ref# Debit Credit Description 03/31/2024 206013 \$ 257,625.00 Insurance Claims 30-2500-00 (421.04)General Reserves (421.04)Date GL Ref# Debit Credit Description 30-2510-00 Roof Replacement 392.02 392.02 GL Ref# Date Debit Credit Description 30-2520-00 Exterior Painting & Roof Cleaning (20.688.26)16,312.45 (4,375.81)Date GL Ref# Debit Credit Description 03/25/2024 200413 \$4,012.45 Fascia repair minus sprinkler damage Inv: Fascia Integrity Roofing & Gutters, Inc 03/25/2024 200415 12,300.00 Painting New Fascia Board/Gutters Inv: 1585 Direct Painting, Inc 30-2530-00 (48,906.99)(48,906.99)Paving & Sealing GL Ref# Date Debit Credit Description 30-2535-00 Irrigation System (70,784.31)(70,784.31)Date GL Ref# Debit Credit Description 30-2540-00 Landscape Enhancements (7,638.37)(7,638.37)Credit Description Date GL Ref# Debit 30-2560-00 (2,347.42)Street Light Maintenance (Solar Batteries) (2,347.42)GL Ref# Credit Description Date Debit 30-2570-00 Legal Costs (4,432.46)(4,432.46)GL Ref# Debit Credit Description Date (11, 122.10)30-2580-00 Insurance Deductible (11, 122.10)GL Ref# Debit Credit Description Date (205.04)30-2990-00 Interest 116.35 (321.39)Date GL Ref# Debit Credit Description 03/29/2024 201497 \$ -\$ 111.20 Interest 03/31/2024 201626 5.15 Interest 31-3080-00 Prior Year Fund Balance (22,956.81)(22,956.81)GL Ref# Date Credit Description 16,639.92 40-4010-00 Assessment Fees (33,279.84)(49,919.76)Date GL Ref# Debit Credit Description 196540 \$ -\$ 16,639.92 Assessments 03/01/2024 40-4040-00 Interest Income (136.92)46.75 (183.67)GL Ref# Debit Credit Description Date 03/29/2024 201471 \$ -\$46.75 Interest 40-4050-00 (31.20)(31.20)Late Fees/Interest

Credit Description



General Ledger Trial Balance with Details

Cross Creek of Fort Myers Villas I Condominium Association, Inc

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Account No	Desci	ription		Prior Balance	Current Debit	Current Credit	End Balance
40-4060-00		cation Fees			_	160.00	(160.00)
Date	GL Ref#	Debit	Credit	Description	-	100.00	(100.00)
03/07/2024	198382	\$ -		Application Fees/BG			
40-4090-00		ance Claim-Hurricane		(576,800.00)	-	257,625.00	(834,425.00)
Date	GL Ref#	Debit		Description		207,020.00	(001,120100)
03/31/2024	206013	\$ -	\$ 257,625.00	Insurance Claims			
50-5000-00	Mana	gement Contract		720.00	360.00	-	1,080.00
Date	GL Ref#	Debit	Credit	Description			
03/01/2024	195392	\$ 360.00	\$ -	Monthly Management Fee			
				Inv: D & D Association Service	es, LLC		
50-5020-00	Office	Expenses		113.56	47.09	-	160.65
Date	GL Ref#	Debit	Credit	Description			
03/31/2024	205195	\$ 47.09	\$ -	MAR Office Expenses			
				Inv: MAR D & D Association S	Services, LLC		
50-5025-00	Applic	cation Expenses		-	44.00	-	44.00
Date	GL Ref#	Debit	Credit	Description			
03/31/2024	205197	\$ 44.00	\$ -	March BG: Nunes x2			
				Inv: 40550 Florida Tenant Rep	porting Services, Inc.		
50-5060-00	Division	on Fees, Tax Prep, C	orporate Fe	e 96.00	61.25	-	157.25
Date	GL Ref#	Debit	Credit	Description			
03/11/2024	198606	\$ 61.25	\$ -	2024 Annual Corporate Repor	rt N05914		
				Inv: N05914 Florida Dept of S	State		
50-5080-00	Maste	er Fees		10,704.00	5,352.00	-	16,056.00
Date	GL Ref#	Debit	Credit	Description			
03/01/2024	196542	\$ 5,352.00	\$ -	Cross Creek Community Fee			
51-5500-00	•	erty Insurance		15,937.66	7,968.83	-	23,906.49
Date	GL Ref#	Debit		Description			
03/30/2024	201553	\$ 7,968.83 —	\$ -	Monthly Insurance Write Off			
55-5280-00		cane Expense	0 !!!	576,800.00	313,600.00	-	890,400.00
Date	GL Ref#	Debit		Description	1.0		
03/25/2024	200411	\$ 288,400.00	\$ -	3/3 Contract Invoice Due Com Inv: 3/3 Integrity Roofing & Gu	•		
03/25/2024	200417	25,200.00	-	Wind mit			
				Inv: Wind mit Integrity Roofing	g & Gutters, Inc		
55-5300-00	Lawn	Contract/Fertilization		3,988.98	1,994.49	-	5,983.47
Date	GL Ref#	Debit	Credit	Description			
03/11/2024	198604	\$ 1,994.49	\$ -	March Lawn Maintenance Inv: 94497 Down To Earth Lar	ndscape & Irrigation, LL	С	
55-5310-00	Tree 7	Trimming/Removal &	Replaceme	nt 1,290.00	-	-	1,290.00
Date	GL Ref#	Debit	•	Description			,
55-5320-00	Sprinl	kler Repair & Mainter	ance	1,530.05	415.00	-	1,945.05
Date	GL Ref#	Debit	Credit	Description			
03/31/2024	203631	\$ 415.00	\$ -	Irrigation repairs post roof			
				Inv: 96603 Down To Earth Lar	ndscape & Irrigation, LL	С	
55-5350-00	Pest (Control-Interior		330.00	330.00	-	660.00
Date	GL Ref#	Debit	Credit	Description			
03/31/2024	203633	\$ 330.00	\$ -	3/25 Pest Control Inv: 618800183 Turner Pest C	Control, LLC		
60-5100-00	Sprint	kler Electric		122.03	52.77	_	174.80
Date	GL Ref#	Debit	Credit	Description	VZ		
03/26/2024	200530	\$ 52.77	\$ -	13426 Well Electric 2/14-3/14 Inv: 79003-39404 FPL			



General Ledger Trial Balance with Details

Cross Creek of Fort Myers Villas I Condominium Association, Inc Accts: All Dates: 3/1/2024 - 3/31/2024 Date: Time: 4/15/2024 9:07 am

Page: 5

Account No	Descript	ion	P	rior Balance	Current Debit	Current Credit	End Balance
99-5710-00	Reserve	Funding		\$6,064.71	\$-	\$-	\$6,064.71
Date	GL Ref#	Debit	Credit Description				
			Totals:	\$0.00	\$1,088,475.81	\$1,088,475.81	\$0.00



Bank Account Reconciliation

Cross Creek of Fort Myers Villas I Condominium Association, Inc Operating-Valley (End: 03/31/2024) Date: 4/15/2024
Time: 9:07 am
Page: 1

Date	Reconciled	Description	Batch # - Type		Check #	Trans. Amt
Uncleared Items						
03/12/2024		Florida Dept of State			2099	(\$61.25)
03/27/2024		Integrity Roofing & Gutters, Inc			2102	(\$288,400.00)
03/27/2024		Integrity Roofing & Gutters, Inc			2103	(\$25,200.00)
				Total Uncleared		(\$313,661.25)
		Operating-Valley	Summary		-	
	Endin	g Account Balance:		\$ 15,335.04		
	Uncle	ared Items:		(\$313,661.25)		
	Adjus	ted Balance:		\$ 328,996.29		
	Bank	Ending Balance:		\$ 328,996.29		
	Differe	ence:		\$-		



Bank Account Reconciliation

Cross Creek of Fort Myers Villas I Condominium Association, Inc Reserve-Valley (End: 03/31/2024)

Date: 4/15/2024
Time: 9:07 am
Page: 2

Date	Reconciled	Description	Batch # - Type		Check #	Trans. Amt
Uncleared Items						
03/27/2024		Direct Painting, Inc			1009	(\$12,300.00)
03/27/2024		Integrity Roofing & Gutters, Inc			1008	(\$4,012.45)
				Total Uncleared		(\$16,312.45)
		Reserve-Valley S	Summary		_	
	Endin	g Account Balance:		\$ 21,258.32		
	Uncle	ared Items:		(\$16,312.45)		
	Adjus	ted Balance:		\$ 37,570.77		
	Bank	Ending Balance:		\$ 37,570.77		
	Differe	ence:		\$-		



Bank Account Reconciliation

Cross Creek of Fort Myers Villas I Condominium Association, Inc Cash Reserve - AMB (End: 03/31/2024)

Date: 4/15/2024 Time:

9:07 am 3 Page:

Date Re	econciled	Description	Batch # - Type	Check #	Trans. Amt
---------	-----------	-------------	----------------	---------	------------

Cash Reserve - AMB Summary	
Ending Account Balance: Uncleared Items:	\$ 8,414.40 \$-
Adjusted Balance: Bank Ending Balance:	\$ 8,414.40 \$ 8,414.40
Difference:	\$-



4830 W. Kennedy Blvd. Suite 200 Tampa, FL 33609

9377197

Page 19£2 Date 3/29/2024 _ . Primary Account Acct Ending 1013 Encl osures

Cross Creek of Fort Myers Villas I Condo Reserve Account c/o D&D Association Services 11000 Metro Parkway Suite 3 Fort Myers FL 33966

American Momentum Bank will never ask you for your online banking password or secure access code. We'll also never ask you to transfer money to yourself as a way to resolve fraud. Questions? Contact Customer Care at (866) 530-2265.

CHECKING ACCOUNTS

Account Title Cross Creek of Fort Myers Villas I Condo Reserve Account

Number of Enclosures Statement Dates 3/01/24 thru 3 Number of Days in this Statement Association Money Market Acct Ending 1013 Account Number 3/31/24 Previous Balancing 68, 409. 25 31 Average Ledger Deposits . 00 60, 667. 31 Average Collected Interest Earned 60,000.00 60, 667. 31 1 Checks/Debits Service Charges . 00 5.15 Annual Percentage Yield Earned Interest Paid 5.15 0.10% 8, 414. 40 Current Balance 2024 Interest Păi d 16.39

Deposits and Other Credits

Date Description Amount 3/31 Interest Deposit 5.15

Debits and Other Withdrawals

Description Date Amount CINCXFER 3/28 CROSSCREEKOFF01R 60,000.00-CCD **OFFSET**

Daily Balance Summary

Bal ance Date Bal ance Date Bal ance Date 68, 409. 25 8, 409. 25 3/01 3/28 3/31 8, 414. 40



OUTSTANDING CHECKS

RECONCILIATION INSTRUCTIONS

Date

Reconciliation of Account

CHECKS WRITTEN	N BUT NOT PAID	Di		
NUMBER	AMOUNT		mine this statement and nd refer any exceptions	
		Sort your c	hecks numerically or by	
		Mark off in your checkbook eac your checks paid by the bank and list numbers and amounts of those not pa the space provided at the left. Include checks still not paid from previ statements.		
		Subtract from your checkboo balance any Maintenance Fee o bank charge appearing on this statemen		
		Reconcile space provided	your statement in the d below.	
		Enter bank balance from statement		
		Add deposits not credited by bank (if any)		
		TOTAL		
outstanding checks, ATM, checkcard and other electronic withdrawals		Subtract outstanding checks, ATM, checkcard and other electronic withdrawals		
THIS AMOUNT SHOU	ULD EQUAL YOUR (CHECKBOOK BALANCE		

When you opened your account, you received bank deposit agreements (disclosures) and fee schedule. You agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. You may obtain additional copies of the disclosures and fee schedule, which contain the current version of the terms and conditions of your account at any of our banking centers or writing to us at the address provided on the front of this statement.

To change your contact information such as address, phone number or e-mail address, please call 866-530-2265 or write to us on the address provided on the front of this statement.

BILLING RIGHTS SUMMARY

In Case of Errors or Questions About Your Account Statement

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 866-530-2265 or Write us at 4830 W. Kennedy Blvd., Suite 200, Tampa, FL 33609 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later that 60 days after we sent you the FIRST statement on which the error or problem appeared,

- Tell us your name and account number (if any).
- 2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

IN CASE OF ERROR OR QUESTIONS ABOUT ELECTRONIC TRANSFERS FOR CONSUMERS

In case of errors or questions about your electronic transfers, (e.g., ATM, point-of-salle, direct deposits or withdrawal transactions) please contact us at the telephone number or address on this statement within 60 days of the statement on which the problem first appeared. Please provide us with your name and account number, describe the transaction you are unsure about (date/place/type, amount), and explain your concern.

We will investigate and correct any error promptly. For consumer accounts used primarily for personal, family or household purposes, we will determine whether an error

occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. For errors involving new accounts, point-of-sale or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (5 business days for Visa® POS) for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. For new accounts, we may take up to 20 business days (5 business days for Visa® POS) to credit your account for the amount you think is in error, if we request you put your complaint in writing and we do not receive it within 10 business days, we may not credit your account. For other accounts, we investigate, and we find we have made an error, we will credit your account at the conclusion of our investigation.

YOUR DUTY TO REPORT OTHER ERRORS

You must examine your statement of account with "reasonable promptness". You are in the best position to discover errors and unauthorized transactions to your account. If you fail to notify us in writing at the address provided on this statement of suspected problems or unauthorized transactions within the time periods specified in your deposit account terms and conditions agreements (which periods are no more than 60 days after we make the statement available to you in some cases are 30 days or less), we are not liable to you for and you agree not to make a claim against us for the problems or unauthorized transactions.



Date 3/29/2024 _ . Page 2.9f.2 Primary Account Acct Ending 1013 Enclosures

Cross Creek of Fort Myers Villas I Condo Reserve Account c/o D&D Association Services 11000 Metro Parkway Suite 3 Fort Myers FL 33966

Association Money Market

Acct Ending 1013 (Continued)

Monitor your online transactions regularly and immediately report suspicious charges to the Bank at (866) 530-2265 or reportfraud@americanmomentum.bank.



Last Statement: Statement Ending: February 29, 2024 March 31, 2024 1 of 4

Email:

contactus@valley.com

Visit Us Online:

www.valley.com

Mail To:

1720 Route 23, Wayne, NJ 07470

CROSS CREEK OF FORT MYERS VILLAS I CONDOMINIUM ASSOCIATION INC-OPERATING C/O D & D ASSOCIATION SERVICES LLC 11000 METRO PKWY SUITE 3 FORT MYERS FL 33966-1210

1 M0656BLK033024135833 05 000000000 1705 004

Account Statement

HOA BUSINESS CHECKING PLUS - 43037267

SUMMARY FOR THE PERIOD: 03/01/24 - 03/31/24

Beginning Balance \$273,996.65

Deposits & Other Credits \$64,397.93

Withdrawals & Other Debits \$9,398.29

Ending Balance \$328,996.29

TRANSACTIONS

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	Beginning Balance			\$273,996.65
03/05	ACH DEBIT FIRST INSURANCE INSURANCE 240305 900- 98915309	-\$5,076.74		\$268,919.91
03/07	CHECK 2096	-\$360.00		\$268,559.91
03/07	CHECK 2097	-\$1,290.00		\$267,269.91
03/08	LOCK BOX DEPOSIT		\$160.00	\$267,429.91
03/11	LOCK BOX DEPOSIT		\$31.20	\$267,461.11
03/11	CHECK 2098	-\$54.29		\$267,406.82
03/19	CHECK 2101	-\$1,994.49		\$265,412.33
03/25	LOCK BOX DEPOSIT		\$2,079.99	\$267,492.32
03/26	ACH CREDIT Cross Creek of F OnlinePay 240326 13475		\$2,079.99	\$269,572.31
03/26	ACH DEBIT FPL DIRECT DEBIT ELEC PYMT 240326	-\$52.77		\$269,519.54
03/27	CHECK 2100	-\$570.00		\$268,949.54
03/28	ACH CREDIT CROSSCREEKOFF01R CINCXFER 240328 D3427		\$60,000.00	\$328,949.54
03/31	INTEREST CREDIT		\$46.75	\$328,996.29
Endina	Rolones			\$220,006,20

Ending Balance \$328,996.29

CHECKS IN ORDER

Date	Number	Amount	Date	Number	Amount
03/07	2096	\$360.00	03/07	2097	\$1,290.00

(*) Check Number Missing or Check Converted to Electronic Transaction and Listed under the Transaction section.





Account Number: Statement Date: Page:

43037267 03/31/2024 2 of 4

CHECKS IN ORDER (continued)

Wayne, NJ 07474-0558

Date Number **Amount** Date Number Amount 03/11 2098 \$54.29 03/19 2101 \$1,994.49 2100* \$570.00 03/27

(*) Check Number Missing or Check Converted to Electronic Transaction and Listed under the Transaction section.

INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance	\$275,944.00	Annual % Yield Earned	0.20%
Year-to-Date Interest Paid	\$183.67	Interest Paid	\$46.75







Wayne, NJ 07474-0558

Account Number: Statement Date: Page : 43037267 03/31/2024 3 of 4

\$570.00

\$1,994.49

Check Images for Account 43037267

03/27/2024

03/19/2024

ATTENDED AND DESCRIPTION AND D	c/o D&D A 11000 Met	onicinAM CHECK MAS A COLORED DACKGROUND VOID DANTO & A HEA Valley Bank . sk of Fort Myers Villas I Condominium Association, Inc (6980) resociation Services LLC or Parkway Suite #3 , FL 33966	or sensitive ICON - SEE BACK F Check Number: 20		
Fem 515 GB	PAY	Three Hundred Sixty And 00/100 Dollars	DATE 03/01/2024	AMOUNT ****\$360.00	100 No 983444
	TO THE ORDER OF Memo: Mont	D & D Association Services, LLC 11000 Metro Parkway Suite #3 Fort Myers, FL 33966 hty Management Fee	Co	thorized Signatures	
-	#000002098# 1:0212013831;43037267# /0000036000/				

	c/o D&D A 11000 Met	controlled to the controlled t	980) Check Number: 21	000		
fren 215 cm	PAY	Five Hundred Seventy And 00/100 Dollars	DATE 03/12/2024	AMOUNT \$\$570.00		
	TO THE ORDER OF Memo: Febr	Foster Irrigation Inc. 4917 SW 25th Court Cape Coral, FL 33914 uary Irrigation Maint/Repairs	C) com	thorized Signatures		
	00000 5 F00 1:0 5 F 50 F38 31:1*30 3 5 F 5** 1*00000 2 50001					

2100

2101

03/07/2024 # 2096 \$360.00

03/07/2024 # 2097 \$1,290.00

Cross Creek of Fort Myers Villas I Condominium Association, Inc (6980)
c/o D&D Association Services LLC
11000 Metro Parkway Suite #3
Fort Myers, FL 33966

PAY Fifty-Four And 29/100 Dollars

DATE AMOUNT
03/05/2024 ****\$54.29

TO THE D & D Association Services, LLC
ORDER OF 11000 Metro Parkway Suite #3
Fort Myers, FL 33966

Memo: FEB Office Expenses

03/11/2024 # 2098 \$54.29





Account Number: Statement Date: Page:

43037267 03/31/2024 4 of 4

To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley (Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4. Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- 5. Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

Finance Charge Computation For Personal Line

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,

why you believe there is an error. If you need more information. describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error under federal law.

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire transfers.)

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.







Last Statement: Statement Ending: February 29, 2024 March 31, 2024 1 of 2

1 M0656BLK033024135833 97 000000000 2897 002



CROSS CREEK OF FORT MYERS VILLAS I CONDOMINIUM ASSOCIATION INC-RESERVE C/O D & D ASSOCIATION SERVICES LLC 11000 METRO PKWY SUITE 3 FORT MYERS FL 33966-1210

	Email:	contactus@valley.con
M	Visit Us Online:	www.valley.com

Mail To: 1720 Route 23, Wayne, NJ 07470

Account Statement

PROPERTY MANAGEMENT MMA - 54758645

SUMMARY FOR THE PERIOD: 03/01/24 - 03/31/24

Withdrawals & Other Debits **Beginning Balance Deposits & Other Credits Ending Balance** \$37,459.57 \$111.20 \$0.00 \$37,570.77

TRANSACTIONS

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	Beginning Balance	0.000 = 0.000		\$37,459.57
03/31	INTEREST CREDIT		\$111.20	\$37,570.77
Ending	Balance			\$37,570.77

INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance	\$37,459.00	Annual % Yield Earned	3.56%
Year-to-Date Interest Paid	\$305.00	Interest Paid	\$111.20







Account Number: Statement Date: Page:

54758645 03/31/2024 2 of 2

To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley (Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4. Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook
- 5. Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

Finance Charge Computation For Personal Line

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,

why you believe there is an error. If you need more information. describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

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If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.



