

Balance Sheet - Operating

Cross Creek of Fort Myers Villas I Condominium Association, Inc End Date: 02/29/2024 Date: Time: 3/14/2024

3:08 pm

Page: 1

Assets Operating Assets

Operating Assets		
10-1001-00 Cash Operating - Valley	\$272,706.65	
10-1002-00 Cash Operating - AMB 2856	1,978.70	
10-1010-00 Due From Unit Owners	31.40	
10-1012-00 Accounts Receivable-Other	1,627.00	
10-1020-00 Prepaid Insurance	8,676.24	
10-1030-00 Prepaid Expenses	5,352.00	
10-1035-00 Petty Cash	100.00	
Total Operating Assets:		\$290,471.99
Cash Reserves		
12-1005-00 Cash Reserve - Valley	37,459.57	
12-1006-00 Cash Reserve - AMB 1013	68,409.25	
12-1008-00 CD-Valley(0201)-6/17/26345%	60,285.15	
Total Cash Reserves:		\$166,153.97
Total Assets:		\$456,625.96
Liabilities & Equity	_	
Current Liabilities		
20-2000-00 Accounts Payable	624.29	
20-2020-00 Prepaid Owner Fees	75.00	
20-2040-00 Deferred Income	16,639.92	
20-2041-00 Defer Insurance Claim-Hurricane	257,625.00	
Total Current Liabilities:		\$274,964.21
Reserves		
30-2500-00 General Reserves	421.04	
30-2510-00 Roof Replacement	(392.02)	
30-2520-00 Exterior Painting & Roof Cleaning	20,688.26	
30-2530-00 Paving & Sealing	48,906.99	
30-2535-00 Irrigation System	70,784.31	
30-2540-00 Landscape Enhancements	7,638.37	
30-2560-00 Street Light Maintenance (Solar Batteries)	2,347.42	
30-2570-00 Legal Costs	4,432.46	
30-2580-00 Insurance Deductible	11,122.10	
30-2990-00 Interest	205.04	
Total Reserves:		\$166,153.97
Equity		
31-3080-00 Prior Year Fund Balance	22,956.81	
Total Equity:		\$22,956.81
Net Income Gain / Loss	(7,449.03)	
	_	(\$7,449.03)
Total Liabilities & Equity:	_	\$456,625.96



Income Statement - Operating

Cross Creek of Fort Myers Villas I Condominium Association , Inc $02/29/2024 \label{eq:cross}$

Date: Time: 3/14/2024 3:08 pm

	Current Period Year-to-date				Annual		
Description	Actual	Budget	Variance	Actual	Budget	Variance	Budget
OPERATING INCOME							
Revenue							
4010-00 Assessment Fees	\$16,639.92	\$16,639.92	\$-	\$33,279.84	\$33,279.84	\$-	\$199,679.08
4040-00 Interest Income	43.65	-	43.65	136.92	-	136.92	-
4050-00 Late Fees/Interest	31.20	-	31.20	31.20	-	31.20	-
4090-00 Insurance Claim-Hurricane		<u> </u>		576,800.00		576,800.00	-
Total Revenue	\$16,714.77	\$16,639.92	\$74.85	\$610,247.96	\$33,279.84	\$576,968.12	\$199,679.08
Total OPERATING INCOME	\$16,714.77	\$16,639.92	\$74.85	\$610,247.96	\$33,279.84	\$576,968.12	\$199,679.08
OPERATING EXPENSE							
Administrative Expenses							
5000-00 Management Contract	360.00	360.00	-	720.00	720.00	-	4,320.00
5020-00 Office Expenses	54.29	100.00	45.71	113.56	200.00	86.44	1,200.00
5050-00 Legal Fees Expense	-	16.67	16.67	-	33.34	33.34	200.00
5060-00 Division Fees, Tax Prep, Corporat	96.00	21.77	(74.23)	96.00	43.54	(52.46)	261.25
5080-00 Master Fees	5,352.00	5,352.00		10,704.00	10,704.00		64,224.00
Total Administrative Expenses	\$5,862.29	\$5,850.44	(\$11.85)	\$11,633.56	\$11,700.88	\$67.32	\$70,205.25
Insurance Expenses							
5500-00 Property Insurance	7,968.83	5,217.50	(2,751.33)	15,937.66	10,435.00	(5,502.66)	62,610.00
5530-00 Insurance Appraisal		25.42	25.42	-	50.84	50.84	305.00
Total Insurance Expenses	\$7,968.83	\$5,242.92	(\$2,725.91)	\$15,937.66	\$10,485.84	(\$5,451.82)	\$62,915.00
Building/Grounds Maintenance							
5200-00 Building Repairs	-	83.33	83.33	-	166.66	166.66	1,000.00
5210-00 Roof Repairs	-	41.67	41.67	-	83.34	83.34	500.00
5280-00 Hurricane Expense	-	-	-	576,800.00	-	(576,800.00)	-
5300-00 Lawn Contract/Fertilization	1,994.49	2,200.00	205.51	3,988.98	4,400.00	411.02	26,400.00
5305-00 Plant Replacement	-	166.67	166.67	-	333.34	333.34	2,000.00
5310-00 Tree Trimming/Removal & Replace	1,290.00	166.67	(1,123.33)	1,290.00	333.34	(956.66)	2,000.00
5320-00 Sprinkler Repair & Maintenance	570.00	600.00	30.00	1,530.05	1,200.00	(330.05)	7,200.00
5350-00 Pest Control-Interior	<u> </u>	166.67	166.67	330.00	333.34	3.34	2,000.00
Total Building/Grounds Maintenance	\$3,854.49	\$3,425.01	(\$429.48)	\$583,939.03	\$6,850.02	(\$577,089.01)	\$41,100.00
Utilities							
5100-00 Sprinkler Electric	60.74	100.00	39.26	122.03	200.00	77.97	1,200.00
Total Utilities	\$60.74	\$100.00	\$39.26	\$122.03	\$200.00	\$77.97	\$1,200.00
Reserve Funding							
5710-00 Reserve Funding	-	2,021.57	2,021.57	6,064.71	4,043.14	(2,021.57)	24,258.83
Total Reserve Funding	<u> </u>	\$2,021.57	\$2,021.57	\$6,064.71	\$4,043.14	(\$2,021.57)	\$24,258.83
Total OPERATING EXPENSE	\$17,746.35	\$16,639.94	(\$1,106.41)	\$617,696.99	\$33,279.88	(\$584,417.11)	\$199,679.08
Net Income:	(\$1,031.58)	(\$0.02)	(\$1,031.56)	(\$7,449.03)	(\$0.04)	(\$7,448.99)	\$0.00
Net modile.	(+ .,0000)	(Ψ0.02)	(+ .,55 1100)	(+., 1-10.00)	(\$0.0-1)	(+.,++0.00)	



Reserve Schedule

Cross Creek of Fort Myers Villas I Condominium Association, Inc 02/01/2024 To 02/29/2024

Date: Time: 3/14/2024 3:08 pm

Description	Prior Balance	Contribution	Expenditure	Transfer	Interest	Ending Balance
General Reserves	\$421.04	\$0.00	\$0.00	\$0.00	\$0.00	\$421.04
Roof Replacement	(\$392.02)	\$0.00	\$0.00	\$0.00	\$0.00	(\$392.02)
Exterior Painting & Roof Cleaning	\$20,688.26	\$0.00	\$0.00	\$0.00	\$0.00	\$20,688.26
Paving & Sealing	\$48,906.99	\$0.00	\$0.00	\$0.00	\$0.00	\$48,906.99
Irrigation System	\$70,784.31	\$0.00	\$0.00	\$0.00	\$0.00	\$70,784.31
Landscape Enhancements	\$7,638.37	\$0.00	\$0.00	\$0.00	\$0.00	\$7,638.37
Street Light Maintenance (Solar Batteries)	\$2,347.42	\$0.00	\$0.00	\$0.00	\$0.00	\$2,347.42
Legal Costs	\$4,432.46	\$0.00	\$0.00	\$0.00	\$0.00	\$4,432.46
Insurance Deductible	\$11,122.10	\$0.00	\$0.00	\$0.00	\$0.00	\$11,122.10
Interest	\$95.87	\$0.00	\$0.00	\$0.00	\$109.17	\$205.04
	\$166,044.80	\$0.00	\$0.00	\$0.00	\$109.17	\$166,153.97



Homeowner Aging Report

Cross Creek of Fort Myers Villas I Condominium Association, Inc End Date: 02/29/2024

Date: 3/14/2024 Time: Page: 1

\$0.00

3:08 pm

\$31.20

Description		Current	Over 30	Over 60	Over 90	Balance
6980002016 - Jerry & Linda Moore Owner				Last Payr	nent: \$2,079.79 o	n 12/28/2023
	Total:	\$0.00	\$0.20	\$0.00	\$0.00	\$0.20
6980002024 - Thomas Pruett & Joan Pruett	Owner			Last Payr	ment: \$2,079.99 o	n 02/20/2024

Association	Current Total	Over 30 Total	Over 60 Total	Over 90 Total	Balance Total
Cross Creek of Fort Myers Villas I Condominium Association	\$31.20	\$0.20	\$0.00	\$0.00	\$31.40

\$31.20

Total:

Description	Total
Assessment Fee (Delinquent Interest) 2024	\$31.20
Assessment Fee 2024	\$0.20

\$31.40 AR Total:

\$0.00

\$0.00



PrePaid Homeowner List

Cross Creek of Fort Myers Villas I Condominium Association, Inc End Date: 2/29/2024 Date: 3/14/2024
Time: 3:08 pm
Page: 1

Account No:	Homeowner Name	Address	Balance
6980002005	Frank & Maureen Ascenzo	13359 Tall Grass Court Unit 2005	(\$25.00)
		Fort Myers, FL 33912	
6980002008	Judy Thompson	13383 Tall Grass Court Unit 2008	(\$25.00)
		Fort Myers, FL 33912	
6980002018	Eugene & Ellen Louwaert	13382 Tall Grass Court Unit 2018	(\$25.00)
		Fort Myers, FL 33912	
	Cross Creek of Fort Myers Villas	I Condominium Association, Inc Total 3	(\$75.00)



Cash Disbursement

Cross Creek of Fort Myers Villas I Condominium Association, Inc 2/1/2024 - 2/29/2024

3/14/2024 Date: Time: 3:08 pm

Date	Check #	Payee				Amount
0-1001-00 Cash O	perating - Va	lley				
02/01/2024	2090	D & D Association Services, LLC				\$360.00
		50-5000-00 Monthly Management Fee			\$360.00	
02/08/2024	2091	DBPR				\$96.00
		Invoice #: PR1S005619				
		50-5060-00 2024 Division Fees			\$96.00	
02/08/2024	2092	D & D Association Services, LLC				\$59.27
		Invoice #: JAN				
		50-5020-00 January Office Expenses			\$59.27	
02/08/2024	2093	Down To Earth Landscape & Irrigation, LLC				\$1,994.49
		Invoice #: 181440				
00// //000/	2224	55-5300-00 February Lawn Maintenance			\$1,994.49	****
02/14/2024	2094	Foster Irrigation Inc.				\$960.05
		Invoice #: 2012279-1			0547.50	
		55-5320-00 January Irrigation Maint/Repairs			\$547.50	
		Invoice #: 2012313-1			\$412.55	
02/20/2024	2095	55-5320-00 1/22 Irrigation Maint/Repairs FPL			φ 4 12.55	\$60.74
02/20/2024	2093	Invoice #: 79003-39404				φ00.74
		60-5100-00 13426 Well Electric 1/12-2/14			\$60.74	
02/28/2024	2097	Down To Earth Landscape & Irrigation, LLC			Ψοσ.1 1	\$1,290.00
02/20/202		Invoice #: 183250				4 .,200.00
		55-5310-00 Tree removal/replace/sod/mulch			\$1,290.00	
		00 00 10 00 1100 101101 10110 10110 10110 10110 10110 10110 10110 10110 10110 10110 10110 10110 10110 10110 101	Account Totals	# Checks:	7	\$4,820.55
		_	Association Totals	# Checks:	7	\$4,820.55



Payables Aging Report

Cross Creek of Fort Myers Villas I Condominium Association , Inc As Of 2/29/2024

Date: 3/14/2024
Time: 3:08 pm
Page: 1

Vendor	Current	Over 30	Over 60	Over 90	Balance
D & D Association Services, LLC	\$54.29	\$0.00	\$0.00	\$0.00	\$54.29
Foster Irrigation Inc.	\$570.00	\$0.00	\$0.00	\$0.00	\$570.00
Totals:	\$624.29	\$0.00	\$0.00	\$0.00	\$624.29



Cross Creek of Fort Myers Villas I Condominium Association, Inc Accts: All Dates: 2/1/2024 - 2/29/2024 Date: Time: 3/14/2024 3:08 pm

Account No	Descrip	otion		Prior Balance	Current Debit	Current Credit	End Balance
10-1001-00	Cash O	perating - Valley		\$275,403.56	\$2,123.64	\$4,820.55	\$272,706.65
Date	GL Ref#	Debit	Credit	Description			
02/01/2024	190665	\$ -	\$ 360.00	Cash Operating - Valley; D & I Inv: D & D Association Service		s, LLC Chk # 2090	
02/08/2024	192965	-	96.00	Cash Operating - Valley Inv # Inv: PR1S005619 DBPR	PR1S005619; DBPR	Chk # 2091	
02/08/2024	192967	-	59.27	Cash Operating - Valley Inv # Inv: JAN D & D Association Se	•	on Services, LLC Chk #	[‡] 2092
02/08/2024	192969	-	1,994.49	Cash Operating - Valley Inv # LLC Chk # 2093 Inv: 181440 Down To Earth La			on,
02/14/2024	193753	-	547.50	Cash Operating - Valley Inv # Inv: 2012279-1 Foster Irrigation	•	igation Inc. Chk # 2094	
02/14/2024	193753	-	412.55	Cash Operating - Valley Inv # Inv: 2012313-1 Foster Irrigation		igation Inc. Chk # 2094	
02/20/2024	194614	2,079.99	-	Deposit from batch 13275			
02/20/2024	194931	-	60.74	Cash Operating - Valley Inv # Inv: 79003-39404 FPL	79003-39404; FPL Cl	nk # 2095	
02/28/2024	196102	-	1,290.00	Cash Operating - Valley Inv # LLC Chk # 2097 Inv: 183250 Down To Earth La			on,
02/29/2024	196379	43.65	-	Interest			
10-1002-00		perating - AMB 285		1,978.70	-	-	1,978.70
Date	GL Ref#	Debit	Credit	Description			
10-1010-00	Due Fro	om Unit Owners		2,080.19	31.20	2,079.99	31.40
Date	GL Ref#	Debit	Credit	Description			
02/11/2024	194478	\$ 31.20	\$ -	Assessment Fee - Batch 1322	23		
02/20/2024	194614	-		Deposit from batch 13275			
10-1012-00		ts Receivable-Other		1,627.00	-	-	1,627.00
Date	GL Ref #	Debit	Credit	Description		7 000 00	0.070.04
10-1020-00		Insurance	0	16,645.07	-	7,968.83	8,676.24
Date	GL Ref#	Debit		Description			
02/29/2024	196244	\$ -	\$ 7,968.83	Monthly Insurance Write Off		5 050 00	5 050 00
10-1030-00	•	Expenses	0	10,704.00	-	5,352.00	5,352.00
Date	GL Ref#	Debit		Description			
02/01/2024	191061	\$ -	\$ 5,352.00	Cross Creek Community Fee			100.00
10-1035-00	Petty Ca		0	100.00	-	-	100.00
Date	GL Ref #	Debit	Credit	Description	102.74		27 450 57
12-1005-00 Date	GL Ref #	eserve - Valley Debit	Crodit	37,355.83 Description	103.74	-	37,459.57
02/29/2024			\$ -	•			
	196405	\$ 103.74	φ-	Interest 69 402 92	5.42		69 400 25
12-1006-00 Date	GL Ref #	eserve - AMB 1013 Debit	Crodit	68,403.82 Description	5.43	-	68,409.25
02/29/2024	196313			•			
12-1008-00		\$ 5.43 ey(0201)-6/17/263	\$ - 450/	Interest 60,285.15			60,285.15
Date	GL Ref#	Debit			-	-	00,200.10
20-2000-00		ts Payable	Credit	Description (1,019.32)	4,820.55	4,425.52	(624.29)
Date	GL Ref #	Debit	Credit	Description (1,019.32)	4,020.33	4,423.32	(024.29)
02/01/2024	190245	\$ -		Accounts Payable Inv: D & D Association Service	es IIC		
02/01/2024	190665	360.00	-	Accounts Payable; D & D Asseliny: D & D Association Service	ociation Services, LL0	C Chk # 2090	
02/06/2024	192348	-	96.00	Accounts Payable Inv # PR1S Inv: PR1S005619 DBPR	•		



Cross Creek of Fort Myers Villas I Condominium Association, Inc Accts: All Dates: 2/1/2024 - 2/29/2024 Date: Time: 3/14/2024 3:08 pm

Account No	Descr	iption		Р	rior Balance	Current Debit	Current Credit	End Balance
02/06/2024	192350	\$ -	\$ 1,994.49	Accounts Pa	yable Inv # 1814	140		
				Inv: 181440	Down To Earth L	andscape & Irrigation	, LLC	
02/08/2024	192965	96.00	-	Accounts Pa Inv: PR1S00	•	S005619; DBPR Chk	# 2091	
02/08/2024	192967	59.27	-		ayable Inv # JAN & D Association S	•	ervices, LLC Chk # 2092	2
02/08/2024	192969	1,994.49	-	Chk # 2093		140; Down To Earth La .andscape & Irrigation	andscape & Irrigation, Ll	-C
02/14/2024	193753	547.50	-		nyable Inv # 2012 9-1 Foster Irrigat	2279-1; Foster Irrigation Inc.	on Inc. Chk # 2094	
02/14/2024	193753	412.55	-		nyable Inv # 2012 3-1 Foster Irrigat	2313-1; Foster Irrigation Inc.	on Inc. Chk # 2094	
02/19/2024	194602	-	60.74	Accounts Pa	ayable Inv # 7900 9404 FPL	03-39404		
02/20/2024	194931	60.74	-	Accounts Pa		03-39404; FPL Chk # :	2095	
02/28/2024	195547	-	1,290.00		ayable Inv # 1832 Down To Earth L	250 .andscape & Irrigation	, LLC	
02/28/2024	196102	1,290.00	-	Chk # 2097		250; Down To Earth La	andscape & Irrigation, LL	_C
02/29/2024	197296	-	54.29	Accounts Pa	yable Inv # FEB B D Association S		, ==0	
02/29/2024	198602	-	570.00	Accounts Pa	yable Inv # 2012 3-2 Foster Irrigat	2333-2		
20-2020-00	Prenai	id Owner Fees			(75.00)	-	-	(75.00)
Date	GL Ref#	Debit	Credit	Description	(10.00)			(10.00)
20-2040-00	Deferr	ed Income			(33,279.84)	16,639.92	-	(16,639.92)
Date	GL Ref#	Debit	Credit	Description	, ,	,		, , ,
02/01/2024	191059	\$ 16,639.92	\$ -	Assessment	S			
20-2041-00	Defer	Insurance Claim-Hu	ırricane		(257,625.00)	-	-	(257,625.00)
Date	GL Ref#	Debit	Credit	Description				
30-2500-00	Gener	al Reserves			(421.04)	-	-	(421.04)
Date	GL Ref#	Debit	Credit	Description				
30-2510-00		Replacement			392.02	-	-	392.02
Date	GL Ref#	Debit		Description	(00.000.00)			(22.222.22)
30-2520-00		or Painting & Roof C		Daganintian	(20,688.26)	-	-	(20,688.26)
Date 30-2530-00	GL Ref #	Debit g & Sealing	Credit	Description	(49 006 00)			(49 006 00)
Date	GL Ref#	Debit	Cradit	Description	(48,906.99)	-	-	(48,906.99)
30-2535-00		on System	Orean	Description	(70,784.31)	_	_	(70,784.31)
Date	GL Ref#	Debit	Credit	Description	(10,101.01)			(10,101.01)
30-2540-00		cape Enhancement			(7,638.37)	-	-	(7,638.37)
Date	GL Ref#	Debit		Description	,			
30-2560-00	Street	Light Maintenance	(Solar Batter	ies)	(2,347.42)	-	-	(2,347.42)
Date	GL Ref#	Debit	Credit	Description				
30-2570-00	Legal	Costs			(4,432.46)	-	-	(4,432.46)
Date	GL Ref#	Debit	Credit	Description				
30-2580-00		nce Deductible			(11,122.10)	-	-	(11,122.10)
Date	GL Ref#	Debit	Credit	Description	(2			/
30-2990-00	Interes			B	(95.87)	-	109.17	(205.04)
Date	GL Ref#	Debit		Description				
02/29/2024 02/29/2024	196313 196405	\$ - -		Interest Interest				



Cross Creek of Fort Myers Villas I Condominium Association, Inc Accts: All Dates: 2/1/2024 - 2/29/2024

3/14/2024 Date: Time:

3:08 pm 3 Page:

Account No	Docori	ntion		Prior Balance	Current Debit	Current Credit	End Balance
	Descri	•					
31-3080-00		ear Fund Balance	• "	(\$22,956.81)	\$-	\$-	(\$22,956.81)
Date	GL Ref#	Debit	Credit	Description (40,000,00)		10 000 00	(00.070.04)
40-4010-00		sment Fees	0	(16,639.92)	-	16,639.92	(33,279.84)
Date	GL Ref#	Debit		Description			
02/01/2024	191059	\$ -	\$ 16,639.92	Assessments		40.05	(400.00)
40-4040-00		t Income	0	(93.27)	-	43.65	(136.92)
Date	GL Ref#	Debit		Description			
02/29/2024	196379	\$ -	\$ 43.65	Interest		04.00	(04.00)
40-4050-00		ees/Interest	0	- Paradatian	-	31.20	(31.20)
Date	GL Ref#	Debit		Description			
02/11/2024	194478	\$ -	· ·	Assessment Fee - Batch 1322	23		(=== 000 00)
40-4090-00		nce Claim-Hurrican		(576,800.00)	-	-	(576,800.00)
Date	GL Ref#	Debit	Credit	Description	222.22		700.00
50-5000-00		ement Contract	Cuadit	360.00	360.00	-	720.00
Date	GL Ref#	Debit		Description			
02/01/2024	190245	\$ 360.00	\$ -	Monthly Management Fee	110		
				Inv: D & D Association Service	·		
50-5020-00		Expenses		59.27	54.29	-	113.56
Date	GL Ref#	Debit		Description			
02/29/2024	197296	\$ 54.29	\$ -	FEB Office Expenses			
				Inv: FEB D & D Association So	ervices, LLC		
50-5060-00	Divisio	n Fees, Tax Prep, 0	Corporate Fe	e -	96.00	-	96.00
Date	GL Ref#	Debit	Credit	Description			
02/06/2024	192348	\$ 96.00	\$ -	2024 Division Fees			
				Inv: PR1S005619 DBPR			
50-5080-00	Master	Fees		5,352.00	5,352.00	-	10,704.00
Date	GL Ref#	Debit	Credit	Description			
02/01/2024	191061	\$ 5,352.00	\$ -	Cross Creek Community Fee			
51-5500-00	Proper	ty Insurance		7,968.83	7,968.83	-	15,937.66
Date	GL Ref#	Debit	Credit	Description			
02/29/2024	196244	\$ 7,968.83	\$ -	Monthly Insurance Write Off			
55-5280-00	Hurrica	ane Expense		576,800.00	-	-	576,800.00
Date	GL Ref#	Debit	Credit	Description			
55-5300-00	Lawn (Contract/Fertilization	n	1,994.49	1,994.49	-	3,988.98
Date	GL Ref#	Debit	Credit	Description			
02/06/2024	192350	\$ 1,994.49	\$ -	February Lawn Maintenance			
				Inv: 181440 Down To Earth La	andscape & Irrigation, LL	.C	
55-5310-00	Tree Tr	rimming/Removal 8	Replaceme	nt -	1,290.00	-	1,290.00
Date	GL Ref#	Debit		Description	·		·
02/28/2024	195547	\$ 1,290.00	\$ -	Tree removal/replace/sod/mul	ch		
				Inv: 183250 Down To Earth La		.C	
55-5320-00	Sprinkl	er Repair & Mainte	nance	960.05	570.00	-	1,530.05
Date	GL Ref#	Debit		Description	010.00		1,000.00
02/29/2024	198602	\$ 570.00	\$ -	February Irrigation Maint/Repa	airs		
02/23/2024	130002	ψ 07 0.00	Ψ -	Inv: 2012333-2 Foster Irrigation			
55-5350-00	Post C	ontrol-Interior		330.00			330.00
Date	GL Ref #	Ontroi-interior Debit	Cradit	Description 330.00	-	-	330.00
60-5100-00		er Electric	Credit	61.29	60.74		122.03
Date	GL Ref#	Debit	Cradit	Description 01.29	00.74		122.03
				13426 Well Electric 1/12-2/14			
02/19/2024	194602	\$ 60.74	\$ -	Inv: 79003-39404 FPL			
00 5740 00		- r					0.004.74
99-5710-00		ve Funding	O!''	6,064.71	-	-	6,064.71
Date	GL Ref#	Debit	Credit	Description			



Cross Creek of Fort Myers Villas I Condominium Association, Inc Accts: All Dates: 2/1/2024 - 2/29/2024 Date: 3/14/2024 Time: 3:08 pm Page: 4

Account No	Description		Prior Balance	Current Debit	Current Credit	End Balance
		Totals:	\$0.00	\$41,470.83	\$41,470.83	\$0.00



Bank Account Reconciliation

Cross Creek of Fort Myers Villas I Condominium Association, Inc Operating-Valley (End: 02/29/2024) Date: 3/14/2024
Time: 3:08 pm
Page: 1

Date	Reconciled	Description	Batch # - Type	Check #	Trans. Amt
Uncleared Items 02/28/2024		Down To Earth Landscape & Irrigation, LLC		2097	(\$1,290.00)
02/20/2024		Down to Earth Landscape & Imgation, LLC	Total Uncleare		(\$1,290.00) (\$1,290.00)
		Operating-Valley Sumn	nary		
	Endin	g Account Balance:	\$ 272,706.65		
		ared Items:	(\$1,290.00)	
	Adius	ted Balance:	\$ 273,996.65	-	
	•	Ending Balance:	\$ 273,996.65		
	Differe	ence:	\$-		



Bank Account Reconciliation

Cross Creek of Fort Myers Villas I Condominium Association, Inc Reserve-Valley (End: 02/29/2024)

Date: Time:

3/14/2024 3:08 pm

Page: 2

Date Reconciled Description Batch # - Type Check # Trans. Amt

Reserve-Valley Summary

Ending Account Balance: Uncleared Items:	\$ 37,459.57 \$-
Adjusted Balance:	\$ 37,459.57
Bank Ending Balance:	\$ 37,459.57
Difference:	\$-



Bank Account Reconciliation

Cross Creek of Fort Myers Villas I Condominium Association, Inc Cash Reserve - AMB (End: 02/29/2024) Date: Time:

Page:

3/14/2024 3:08 pm

3

Date Reconciled Description Batch # - Type Check # Trans. Amt

Cash Reserve - AMB Summary

Ending Account Balance: Uncleared Items:	\$ 68,409.25 \$-
Adjusted Balance:	\$ 68,409.25 \$ 68,409.25
Bank Ending Balance: Difference:	\$-



4830 W. Kennedy Blvd. Suite 200 Tampa, FL 33609

9276925

Page 1.9f 1 Acct Ending 1013 Date 2/29/2024 _ . Primary Account Encl osures

Cross Creek of Fort Myers Villas I Condo Reserve Account c/o D&D Association Services 11000 Metro Parkway Suite 3 Fort Myers FL 33966

American Momentum Bank will never ask you for your online banking password or secure access code. We'll also never ask you to transfer money to yourself as a way to resolve fraud. Questions? Contact Customer Care at (866) 530-2265.

CHECKING ACCOUNTS

Account Title Cross Creek of Fort Myers Villas I Condo Reserve Account

Number of Enclosures Statement Dates 2/01/24 thru 2 Number of Days in this Statement Association Money Market Acct Ending 1013 2/29/24 Account Number Previous Balancing 68, 403. 82 29 Average Ledger Average Collected Interest Earned . 00 68, 403. 82 Deposits . 00 Checks/Debits 68, 403. 82 Service Charges . 00 5.43 Annual Percentage Yield Earned Interest Paid 5.43 0.10% 68, 409. 25 Current Balance 2024 Interest Păi d 11. 24

Deposits and Other Credits

Date Description Amount 2/29 5.43 Interest Deposit

Daily Balance Summary

Date Bal ance Date Bal ance 2/01 68, 403. 82 2/29 68, 409, 25

Monitor your online transactions regularly and immediately report suspicious charges to the Bank at (866) 530-2265 or reportfraud@americanmomentum.bank.



OUTSTANDING CHECKS

RECONCILIATION INSTRUCTIONS

Date

Reconciliation of Account

CHECKS WRITTEN	N BUT NOT PAID	Di	
NUMBER	AMOUNT		mine this statement and nd refer any exceptions
		Sort your c	hecks numerically or by
		your checks paid numbers and am the space provide	your checkbook each of I by the bank and list the ounts of those not paid in ed at the left. Include any It paid from previous
		balance any l	rom your checkbook Maintenance Fee or earing on this statement.
		Reconcile space provided	your statement in the d below.
		Enter bank balance from statement	
		Add deposits not credited by bank (if any)	
		TOTAL	
outstanding checks, ATM, checkcard and other electronic withdrawals		Subtract outstanding checks, ATM, checkcard and other electronic withdrawals	
THIS AMOUNT SHOU	ULD EQUAL YOUR (CHECKBOOK BALANCE	

When you opened your account, you received bank deposit agreements (disclosures) and fee schedule. You agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. You may obtain additional copies of the disclosures and fee schedule, which contain the current version of the terms and conditions of your account at any of our banking centers or writing to us at the address provided on the front of this statement.

To change your contact information such as address, phone number or e-mail address, please call 866-530-2265 or write to us on the address provided on the front of this statement.

BILLING RIGHTS SUMMARY

In Case of Errors or Questions About Your Account Statement

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 866-530-2265 or Write us at 4830 W. Kennedy Blvd., Suite 200, Tampa, FL 33609 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later that 60 days after we sent you the FIRST statement on which the error or problem appeared,

- Tell us your name and account number (if any).
- 2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

IN CASE OF ERROR OR QUESTIONS ABOUT ELECTRONIC TRANSFERS FOR CONSUMERS

In case of errors or questions about your electronic transfers, (e.g., ATM, point-of-salle, direct deposits or withdrawal transactions) please contact us at the telephone number or address on this statement within 60 days of the statement on which the problem first appeared. Please provide us with your name and account number, describe the transaction you are unsure about (date/place/type, amount), and explain your concern.

We will investigate and correct any error promptly. For consumer accounts used primarily for personal, family or household purposes, we will determine whether an error

occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. For errors involving new accounts, point-of-sale or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (5 business days for Visa® POS) for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. For new accounts, we may take up to 20 business days (5 business days for Visa® POS) to credit your account for the amount you think is in error, if we request you put your complaint in writing and we do not receive it within 10 business days, we may not credit your account. For other accounts, we investigate, and we find we have made an error, we will credit your account at the conclusion of our investigation.

YOUR DUTY TO REPORT OTHER ERRORS

You must examine your statement of account with "reasonable promptness". You are in the best position to discover errors and unauthorized transactions to your account. If you fail to notify us in writing at the address provided on this statement of suspected problems or unauthorized transactions within the time periods specified in your deposit account terms and conditions agreements (which periods are no more than 60 days after we make the statement available to you in some cases are 30 days or less), we are not liable to you for and you agree not to make a claim against us for the problems or unauthorized transactions.



Last Statement: Statement Ending:

January 31, 2024 February 29, 2024

Email:

contactus@valley.com

Visit Us Online:

www.valley.com

Mail To:

1720 Route 23, Wayne, NJ 07470



CROSS CREEK OF FORT MYERS VILLAS I CONDOMINIUM ASSOCIATION INC-OPERATING C/O D & D ASSOCIATION SERVICES LLC 11000 METRO PKWY SUITE 3 FORT MYERS FL 33966-1210

1 M0656BLK030124124013 11 000000000 1711 004

Account Statement

HOA BUSINESS CHECKING PLUS - 43037267

SUMMARY FOR THE PERIOD: 02/01/24 - 02/29/24

Beginning Balance \$280,810.30

Deposits & Other Credits \$2,123.64

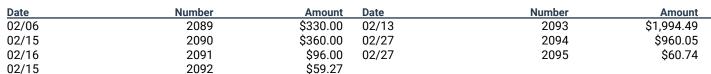
Withdrawals & Other Debits \$8,937.29

Ending Balance \$273,996.65

TRANSACTIONS

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	Beginning Balance			\$280,810.30
02/06	ACH DEBIT FIRST INSURANCE INSURANCE 240206 900- 98915309	-\$5,076.74		\$275,733.56
02/06	CHECK 2089	-\$330.00		\$275,403.56
02/13	CHECK 2093	-\$1,994.49		\$273,409.07
02/15	CHECK 2092	-\$59.27		\$273,349.80
02/15	CHECK 2090	-\$360.00		\$272,989.80
02/16	CHECK 2091	-\$96.00		\$272,893.80
02/20	LOCK BOX DEPOSIT		\$2,079.99	\$274,973.79
02/27	CHECK 2095	-\$60.74		\$274,913.05
02/27	CHECK 2094	-\$960.05		\$273,953.00
02/29	INTEREST CREDIT		\$43.65	\$273,996.65
Ending I	Balance			\$273,996.65

CHECKS IN ORDER



(*) Check Number Missing or Check Converted to Electronic Transaction and Listed under the Transaction section.







Wayne, NJ 07474-0558

Account Number: Statement Date: Page:

43037267 02/29/2024 2 of 4

INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance Year-to-Date Interest Paid

\$275,443.00 \$136.92 Annual % Yield Earned Interest Paid

0.20% \$43.65







Wayne, NJ 07474-0558

Account Number: Statement Date: Page:

43037267 02/29/2024 3 of 4

Check Images for Account 43037267



оверилосциворите хоновару в в применения (6980)

Cross Creek of Fort Myers Villas I Condominium Association, Inc (6980)

c/o D&D Association Services LLC

11000 Metro Parkway Suite #3

Fort Myers, FL 33966 One Thousand, Nine Hundred Ninety-Four And 49/100 Dollars TO THE OWN TO Earth Landscape & Irrigation, LLC 2710 Maitland Center Parkway, Suite 200 Maitland, FL 32751 Quantorized Signatures Memo February Lawn Maintenance "00000 2093" "021201383:143037267" "0000199449" # 2093 02/13/2024 \$1,994.49

02/06/2024 \$330.00

Cross Creek of Fort Myers Villas I Condominium Association, Inc (6980)
100 0 D8D Association Services LLC
1000 Metro Parkway Sulfa #3
Fort Myers, FL 33966 Three Hundred Sixty And 00/100 Dollars DATE 02/01/2024 TO THE D & D Association Services, LLC ORDER OF 11000 Metro Parkway Suite #3 Fort Myers, FL 33966 Authorized Signatures "00000 2090" ":021201383::43037267" "0000036000"

Circle Control Market M Nine Hundred Sixty And 05/100 Dollars DATE 02/14/2024 TO THE Foster Irrigation Inc.
4917 SW 25th Court
Cape Coral, FL 33914 Authorized Signatures **COCCOCCA** **CS1201383***43037867* **COCCOCG5005**

02/15/2024 # 2090 \$360.00

ORIGINAL CHECK HAS A COLORED BACKCROUND, VOID PANTO & A HEAT SENSITIVE ICON - SEE BACK FOR DETAILS Cross Creek of Fort Myers Villas I Condominium Association, Inc (6980) c/o D&D Association Services LLC .11000 Metro Parkway Suite #3 Fort Myers, FL 33966 Check Number: 2091 Ninety-Six And 00/100 Dollars AMOUNT ****\$96.00 DATE 02/08/2024 TO THE DBPR
ORDER OF 2601 Blair Stone Rd
Tallahassee, FL 32301-0783 O Bon "00000 2091" 1:021201383:143037267" 1:00000098001

02/27/2024 # 2094 \$960.05



02/16/2024 # 2091 \$96.00

ORIGINAL CHECK HAS A COLORED BACKGROUND, VOID PANTO & A HEAT SENSITIVE ICON - SEE BACK FOR DETAILS VAILEY BEILD. Cross Creek of Fort Myers Villas I Condominium Ass c/o D&D Association Services LLC 11000 Metro Parkway Suite #3 Fort Myers, FL 33966 ociation, Inc (6980) Check Number: 2092 Fifty-Nine And 27/100 Dollars TO THE D & D Association Services, LLC 11000 Metro Parkway Suite #3 Fort Myers, FL 33966 Quantiforized Signatures Sonia 02/15/2024 # 2092 \$59.27 02/27/2024 # 2095 \$60.74





Account Number: Statement Date: Page:

43037267 02/29/2024 4 of 4

To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley (Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4. Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- 5. Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

Finance Charge Computation For Personal Line

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,

why you believe there is an error. If you need more information. describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error under federal law.

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire transfers.)

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.







Last Statement: Statement Ending:

January 31, 2024 February 29, 2024

Email:

contactus@valley.com



Visit Us Online:

www.valley.com



Mail To:

1720 Route 23, Wayne, NJ 07470

CROSS CREEK OF FORT MYERS VILLAS I CONDOMINIUM ASSOCIATION INC-RESERVE C/O D & D ASSOCIATION SERVICES LLC 11000 METRO PKWY SUITE 3 FORT MYERS FL 33966-1210

1 M0656BLK030124124013 93 000000000 2893 002

Account Statement

PROPERTY MANAGEMENT MMA - 54758645

SUMMARY FOR THE PERIOD: 02/01/24 - 02/29/24

Beginning Balance \$37,355.83

Deposits & Other Credits \$103.74

Withdrawals & Other Debits \$0.00

Ending Balance \$37,459.57

TRANSACTIONS

Date	Description	Withdrawals & Other Debits	Deposits & Other Credits	Balance
	Beginning Balance			\$37,355.83
02/29	INTEREST CREDIT		\$103.74	\$37,459.57
Ending I	Balance			\$37,459.57

INTEREST RATE CALCULATIONS

Avg. Stmt. Collected Balance	\$37,355.00	Annual % Yield Earned	3.56%
Year-to-Date Interest Paid	\$193.80	Interest Paid	\$103.74







Account Number: Statement Date: Page:

54758645 02/29/2024 2 of 2

To Reconcile Your Account

- 1. Compare the checks listed as paid on your statement with the entries appearing in your checkbook to insure that they have been properly charged to your account.
- 2. Create a list of all checks that have been issued by you but have not been paid by Valley (Check(s) Outstanding).
- 3. Add to your checkbook balance any credit not already recorded in the checkbook.
- 4. Deduct from your checkbook any service charge or other charges (including automatic deductions) which you have not already recorded in your checkbook.
- 5. Follow the instructions listed in the Balance Reconciliation section below.

Balance Reconciliation

1 Enter ending statement balance	
2 Add deposits recorded in your checkbook but not shown on this statement.	
3 Total (1 plus 2 above)	
4 Subtract total check(s) outstanding	
5 Balance (3 less 4 should equal checkbook balance)	

Finance Charge Computation For Personal Line

The Finance Charge that accrues in any monthly billing period is determined on each day in the monthly billing cycle by multiplying the Daily Periodic Rate by the outstanding principal balance (after subtracting payments and adding advances posted that day); then we add the results of these calculations for the number of days in the billing cycle. The Daily Periodic Rate is the Annual Percentage Rate in effect during the monthly billing cycle divided by 365.

In Case Of Errors Or Questions About Your Personal Line Of Credit Transactions

A. Pursuant To The Federal Fair Credit Billing Act

If you think your statement is wrong or if you need more information about checking transactions on your statement which did not arise from an electronic transfer, write us as soon as possible at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can contact us at 800-522-4100, but doing so will not preserve your rights. In your letter, give us your name and account number and the dollar amount of the suspected error. Describe the error and explain, if you can,

why you believe there is an error. If you need more information. describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your statement that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.

B. Under Applicable State Law

If you rely upon the 3 months period provided by state law, you may lose important rights that could be preserved by action more promptly under the federal law described in the first paragraph in this section. State law provisions apply only after expiration of the time period for submitting a proper written notice of a billing error under federal law.

In Case Of Error Or Questions About Your Electronic Transfers (Pursuant to the Electronic Fund Transfer Act. Applicable to personal accounts only; does not pertain to wire transfers.)

If you think your statement or receipt is wrong or if you need more information about an electronic transfer on the statement or receipt, please contact us at 800-522-4100; write us at Valley National Bank, Attn: Customer Care, 1720 Route 23, Wayne, NJ 07470-7533, or email us at contactus@valley.com. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. Tell us your name and account number and the dollar amount of the suspected error. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this or 20 business days if your notice of error involves an electronic fund transfer to or from the account within 30 days after the first deposit to the account was made, we will provisionally credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For additional terms and conditions applicable to your account statement, please refer to your account agreement.







Customer Security Awareness

Date 2/29/24 Page 1 Primary Account Acct Ending 2856 Enclosures

Cross Creek of Fort Myers Villas I Condo Operating Account c/o D&D Association Services 11000 Metro Parkway Suite 3 Fort Myers FL 33966

American Momentum Bank will never ask you for your online banking password or secure access code. We'll also never ask you to transfer money to yourself as a way to resolve fraud. Questions? Contact Customer Care at (866) 530-2265.

CHECKING ACCOUNTS

Account Title Cross Creek of Fort Myers Villas I Condo Operating Account

Association Checking Account Number Previous Balancing Deposits Checks/Debits	Acct Ending 2856 1,978.70 .00 .00	Number of Enclosures 0 Statement Dates 2/01/24 thru 2/29/24 Number of Days in this Statement 29 Average Ledger 1,978.70 Average Collected 1,978.70
Service Charges Interest Paid Current Balance	. 00 . 00 . 00 1, 978. 70	Therage corrected 1,776.76

DAILY BALANC	E SUMMARY	
Date	Bal ance	
2/01	1, 978. 70	

Monitor your online transactions regularly and immediately report suspicious charges to the Bank at (866) 530-2265 or reportfraud@americanmomentum.bank.

		Date	
CHECKS WRITTEN	BUT NOT PAID	Places	maina thia atatamana a
NUMBER	AMOUNT	Please examine this statement ar items at once and refer any exception immediately. Sort your checks numerically or to date issued. Mark off in your checkbook each your checks paid by the bank and list the numbers and amounts of those not paid the space provided at the left. Include ar checks still not paid from previous statements. Subtract from your checkbook balance any Maintenance Fee obank charge appearing on this statement. Reconcile your statement in the space provided below.	
			N
		Enter bank balance from statement	
		Add deposits not credited by bank (if any)	
		TOTAL	1
outstanding checks. ATM, checkcard and other electronic withdrawals		Subtract outstanding checks, ATM. checkcard and other electronic withdrawals	

RECONCILIATION INSTRUCTIONS

When you opened your account, you received bank deposit agreements (disclosures) and fee schedule. You agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. You may obtain additional copies of the disclosures and fee schedule, which contain the current version of the terms and conditions of your account at any of our banking centers or writing to us at the address provided on the front of this statement.

THIS AMOUNT SHOULD EQUAL YOUR CHECKBOOK BALANCE 💼

To change your contact information such as address, phone number or e-mail address, please call 866-530-2265 or write to us on the address provided on the front of this statement.

BILLING RIGHTS SUMMARY

In Case of Errors or Questions About Your Account Statement

OUTSTANDING CHECKS

Reconciliation of Account

In Case of Errors or Questions About Your Electronic Transfers Telephone us at 866-530-2265 or Write us at 4830 W. Kennedy Blvd.. Suite 200, Tampa, FL 33609 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later that 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number (if any).
- 2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

IN CASE OF ERROR OR QUESTIONS ABOUT ELECTRONIC TRANSFERS FOR CONSUMERS

In case of errors or questions about your electronic transfers, (e.g., ATM, point-of-sale, direct deposits or withdrawal transactions) please contact us at the telephone number or address on this statement within 60 days of the statement on which the problem first appeared. Please provide us with your name and account number, describe the transaction you are unsure about (date/place/type, amount) and explain your concern.

describe the transaction you are unsure about (date/place/type, amount), and explain your concern.

We will investigate and correct any error promptly. For consumer accounts used primarily for personal, family or household purposes, we will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. For errors involving new accounts, point-of-sale or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (5 business days for Visa® POS) for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. For new accounts, we may take up to 20 business days (5 business days for Visa® POS) to credit your account for the amount you think is in error. If we request you put your complaint in writing and we do not receive it within 10 business days, we may not credit your account. For other accounts, we investigate, and we find we have made an error, we will credit your account at the conclusion of our investigation.

YOUR DUTY TO REPORT OTHER ERRORS

You must examine your statement of account with "reasonable promptness". You are in the best position to discover errors and unauthorized transactions to your account. If you fail to notify us in writing at the address provided on this statement of suspected problems or unauthorized transactions within the time periods specified in your deposit account terms and conditions agreements (which periods are no more than 60 days after we make the statement available to you in some cases are 30 days or less), we are not liable to you for and you agree not to make a claim against us for the problems or unauthorized transactions.